

Badge FAQs

Is the badge waterproof?

The badge is water resistant, meaning if water is spilled on it and it is dried off, it is not damaged. However, don't go swimming with it!

Does the badge interfere with medical devices such as a pacemaker?

According to the American Heart Association, Bluetooth and other wireless technologies pose little to no risk to the performance of ICDs and Pacemakers. The CrisisAlert™ Badge uses a transmitter comparable in power to a Bluetooth headset or wireless speaker.

See more here: [Medical Devices and Seizures](#).

How hot can the badge get?

Badges are rated up to 135°F

How long does the battery in the badge last?

Badges last between 1-2 years, depending on the amount used. You can check your badge health in the Admin Panel of the CENTEGIX Software under the tab "Badge Health."