





# Executive Summary

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CENTEGIX®—a leader and largest wearable panic alert provider for K-12 education—innovates technology to empower and protect people every day. Trusted by district leaders nationwide, CENTEGIX was founded in response to concerns that traditional school safety solutions didn't reflect the realities of the classroom or use the best technologies for moments of crisis. Our conversations with school leaders indicated that school staff needed more effective solutions for incident response.

**Time is the single most critical factor in incident response.** The more efficiently you can utilize time, the better the outcome. The Safety Platform accelerates emergency response by minimizing the time to identify, notify, and respond to an emergency.

**Identify:** All staff must be able to quickly, easily, and discretely indicate that there is an emergency. A one-step button click sends the alert immediately.

**Notify:** Accelerates the emergency communication to everyone onsite through full audio and visual notifications directing all to follow safety protocols. Onsite response teams immediately receive alerts with a map showing who needs help and where they are located. For a campus-wide alert, local 911 integration directly alerts emergency resources with precise location information.

**Respond:** How rapidly people take the right action for the best possible outcome. Onsite, in a campus-wide emergency, everyone moves to get behind a hard surface and locked door. The onsite response team has the right location and knows where safety assets are. Local 911 takes action to neutralize the situation.

Every second matters. With the push of a button on our wearable CrisisAlert badge, an alert instantly reaches administrators and first responders with precise location details mapping out where help is needed. Simultaneously, strobe lights, an intercom announcement, and a desktop computer takeover make *everyone* aware that a lockdown is in effect and what they should do to optimize their safety.

We believe that an integrated, layered approach to safety is fundamental and that no one within an organization should be limited in their capacity to be—and feel—safe. Building on the proven success of CrisisAlert, the CENTEGIX Safety Platform™ was designed to integrate additional solutions and be the foundation for a safety ecosystem. CrisisAlert, with CENTEGIX Safety Blueprint™, our dynamic mapping tool, and our market-defining Visitor Management capabilities, address all critical aspects of safety, from access control to incident response, at all times.



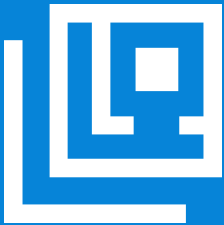
# Introduction

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The CENTEGIX Safety Platform™ is the foundation for an efficient and effective, layered safety plan. The Safety Platform empowers users to prevent, prepare for, and respond to any adverse incident campus-wide. The platform unites and extends robust industry-leading solutions, including:

- **Visitor Management** to screen and register all visitors and **Enhanced Visitor Management with Locating** offers real-time location monitoring of campus visitors
- **Safety Blueprint™** campus mapping tool that provides a dynamic, precise map of all campus spaces and safety asset locations
- **CrisisAlert™** wearable badge for incident response; the fastest and easiest way for staff to request help in any emergency, from the everyday to the extreme
- **Reunification** protocols to coordinate communications and streamline reunification of students to authorized guardians in the event of a school emergency
- **Unified Control Center** to streamline all safety operations
- **Integrations** with many safety and security solutions offering automation and efficiency
- **Data and Analytics** provide actionable insight assist with compliance

Providing a safe and secure learning environment is a significant challenge facing educational institutions nationwide. Despite the preventative measures to protect staff and students, emergencies *will* happen. Response time is essential in any emergency—from extreme situations such as an armed intruder to everyday crises like medical emergencies, severe weather, and physical altercations. The sooner you respond, the better the chances for a positive outcome. The CENTEGIX Safety Platform is a simple yet innovative solution that empowers every employee to participate in the safety of your organization.





# Goals & Objectives

Ensure the safety of students,  
teachers and staff

- **Maximize safety campus-wide with an innovative layered solution**

The CENTEGIX Safety Platform™ empowers users to address every critical aspect of safety campus-wide—from the everyday to the extreme.

- **Provide confidence and peace of mind**

From everyday incidents to emergency response, the CENTEGIX Safety Platform provides confidence and security through a multilayered approach that addresses all critical aspects of safety, from the location of visitors to incident reporting, at all times.

- **Total coverage, all employees, all over campus**

The CENTEGIX Safety Platform is easy to install, easy to learn, and easy to use by all personnel. Through integrations with existing technology and safety systems—student information systems, employee and visitor management systems, intercoms, and mass messaging platforms—the Safety Platform increases the value and effectiveness of safety measures in place.





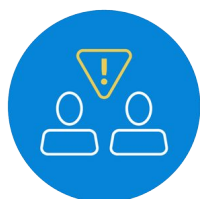
# Safety Platform Components





# CrisisAlert<sup>TM</sup>

## One Badge, TWO types of Alerts



### "I Need Help" Staff Alert

*Medical, Fight, Flopement*



### Lockdown Campus-wide Alert

*School District Issue, Campus-wide Threat*

CrisisAlert is an incident response solution that empowers all personnel to get help anywhere on campus with the push of a button. The wearable badge and single-button activation were designed with an intense practical focus on reducing response time during all types of emergencies. For campus-wide alerts, school lockdown protocols start immediately. CrisisAlert instantly notifies 911 dispatch with precise—building, floor, room-level—location details. Visual and audio notifications are initiated campus-wide to make every person within the vicinity aware that a lockdown is in effect and what to do in order to protect themselves.



#### ONE-BUTTON ACTIVATION

The wearable badge has an accessible, single button enabling quick action under duress.



#### LOCATION ACCURACY

Alerts are visible on a digital map, down to the individual room and floor. First responders know exactly where they are needed.



#### IMMEDIATE NOTIFICATION

Campus-wide alerts are immediately sent to administrators and first responders with no time lost.



#### INDEPENDENT OF WI-FI/CELLULAR

On a private, installed network, separate from wi-fi and cellular, that connects badges, strobes, intercoms & more.



#### AUDIO & VISUAL NOTIFICATION

Campus-wide alerts communicate an emergency using strobes, desktop alerts and intercom integration.

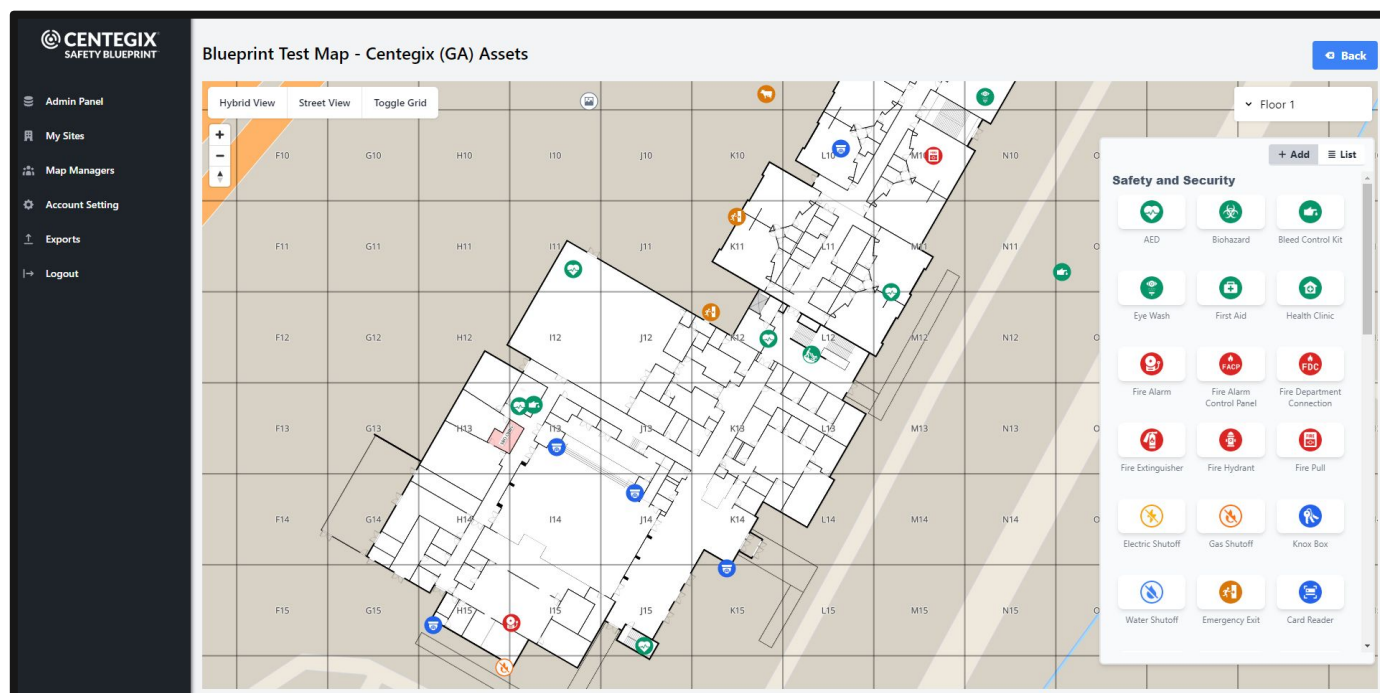


#### TOTAL FACILITY COVERAGE

Network covers every square foot of campus, no dead zones. Badges work in the classroom and on the ball field.



# Safety Blueprint<sup>™</sup>



## Critical Incident Mapping for Emergency Response

Digital campus and asset maps streamline communication and accelerates response time in workplace emergencies—from the everyday to the extreme.

- Reduce incident response time. Know the precise location of an incident and where to find the closest life saving devices.
- Understand the severity of an incident. Engage cameras at the location of the event to observe in real-time.
- Utilize a single source of truth One map with current and precise location mapping of every building and asset.

## Safety Asset Management

Manually capturing all the information for your buildings and assets, especially at a multi-location level, is laborious and time-intensive, Safety Blueprint makes it easy to stay up to date and in compliance with safety protocols.

- Visualize where safety equipment and assets are physically located in your buildings and on your campus'.
- Utilize alerts to take action on assets due for maintenance or replacement.
- Reduce the time needed to manage inventory, maintenance and requisition reports
- Get rid of disparate spreadsheets and questionable version control.



# Visitor Management

Visitor Management makes monitoring who's coming in and out of your schools easy, verifying that only authorized visitors are allowed on campus. Enhanced Visitor Management with Locating utilizes the CENTEGIX network and mapping capabilities to provide the real-time location of visitors while on school grounds.



## IMPROVED SCHOOL SAFETY

Highly visible visitor badges help to immediately identify that an individual has been authorized to be on campus. Additionally, printed hall passes identify that a student has permission to be outside of class.



## AUTHORIZATION SCREENING

Run sex offender background, custody issues, and banned persons checks to flag/prevent unauthorized visitors. Security alerts notify team members to potential issues.



## IMPROVE EFFICIENCY

Remove manual work that slows down the check-in process, making it less resource intensive and enabling you to streamline reporting.



## EASY, SCALABLE INSTALL

With quick simple deployment, the solution scales as your student population. Implement the solution in one school or district-wide.

In addition to visitors, school leaders can utilize the system to comply with reporting of student tardies and early dismissal as well as the hours that staff and volunteers spend in school.



## STUDENT ATTENDANCE MONITORING

Easily record tardy students and early dismissals. All attendance data is organized into reports automatically.



## STAFF & VOLUNTEER HOUR REPORTS

When volunteers and staff members check in and out, their hours are automatically calculated and organized in reports.



# Reunification

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**Reunification** takes advantage of the capabilities of Visitor Management and Safety Blueprint to support and streamline student and parent or guardian reunification in an emergency.

- Accountability of student reunification site
- Validation of custody before student release or reunification of students with guardians
- Reunification process plan - maps access

# Safety Network

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The CENTEGIX Safety Platform functions on a private network that is managed and wireless and will not put a burden on your facilities team. Because the system does not rely on Wi-Fi or cellular service, neither your systems nor your IT administrators will experience a decreased bandwidth.

Our powerful analytics engine captures visitor and incident data, providing valuable information you can leverage to increase safety and security. Generate reports for resource allocation, compliance, and process improvement.



# Deliverables

## Digitized Campus Maps

The ability to know where on campus an alert has been initiated, where the nearest AED is, and which entry point first responders should use is based on having your campus maps digitized, accessible, and accurate. The CENTEGIX Safety Platform utilizes your digitized campus maps to enable administrators, staff, and emergency responders to define, customize, and disseminate critical campus information during an emergency response. Staff and first responders have immediate access to relevant campus information and can locate all safety information including campus security resources, evacuation points, and more.

The CrisisAlert Responder App and CrisisAlert Desktop Application and Visitor Management with Locating display alert notifications using to-scale, interactive maps to pinpoint the location where help is needed. This empowers responders to rapidly and accurately navigate to the alert location, reducing response times and improving overall emergency response.





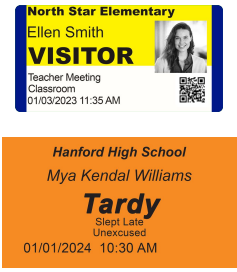



# Hardware

Proprietary hardware components drive the **Safety Network's** alert activation, notification, and locating capabilities.

Components may vary based on site installation requirements.

	<p><b>CRISALERT BADGE</b></p> <ul style="list-style-type: none"> <li>• Provided to every employee</li> <li>• Vibration signals alert activation</li> <li>• Multi-year battery life</li> </ul>		<p><b>GATEWAY</b></p> <ul style="list-style-type: none"> <li>• Connects to the Cloud</li> <li>• 8-hour battery backup</li> </ul>
	<p><b>STROBE</b></p> <ul style="list-style-type: none"> <li>• Installed in every room</li> <li>• Multi-color visual alerting</li> <li>• Multi-year battery life</li> </ul>		<p><b>LOCATING BEACON</b></p> <ul style="list-style-type: none"> <li>• One or more where visual notification not needed</li> <li>• Indoor and outdoor</li> <li>• Multi-year battery life</li> </ul>

<p><b>Visitor Management</b></p> <p>Hardware components for Visitor Management system are a direct purchase by the customer. <a href="#">Compatibility specifications can be found here.</a></p>			<p><b>LICENSE SCANNER</b></p> <ul style="list-style-type: none"> <li>• Scan visitor license</li> <li>• Initiate safety background check</li> <li>• Scan student, staff and Enhanced Visitor Management badges</li> </ul>
	<p><b>PRINTER</b></p> <ul style="list-style-type: none"> <li>• Thermal printing</li> <li>• Print visitor stickers or hall passes</li> </ul>		<p><b>VISITOR STICKER</b></p> <ul style="list-style-type: none"> <li>• Highly visible colors</li> <li>• Display check-in info</li> <li>• Prints visitor's picture</li> </ul> <p><b>HALL PASS</b></p> <ul style="list-style-type: none"> <li>• Print hall passes for tardy students and early releases</li> <li>• Display check-in/out information</li> </ul>

<p><b>Enhanced Visitor Management</b></p> <p>Relies on the Safety Network components in addition to a Visitor Badge for location services. Badges cannot be used to send alerts.</p>		<p><b>CENTEGIX VISITOR BADGE</b></p> <ul style="list-style-type: none"> <li>• Multi-year battery life</li> <li>• Assigned to visitors during check-in</li> <li>• Sends visitor location to CENTEGIX Map</li> </ul>
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# Software & Integrations

CENTEGIX's Safety Platform is powered by a private security network and SaaS cloud application. Via this portal, users can access all of the solutions included in the Safety Platform. From user management to location mapping, alert, and device configuration, every aspect can be seamlessly accessed from any web browser.

CrisisAlert's mobile application empowers users to efficiently manage emergency events directly from their smartphones (Android and iOS).

The platform provides the CrisisAlert Desktop Application for desktop usage compatible with PC and Mac systems, offering alert notifications and screen takeover capabilities.

CrisisAlert's Dashboard provides valuable insights for real-time monitoring and situational awareness. A comprehensive view of specific properties, multiple locations, or all properties, enables you to stay informed and respond to critical situations.



- **CrisisAlert Responder Application:** available to administrative personnel designated by the district or campus.
- **CrisisAlert Dashboard:** actionable reporting lets you track trends across your district, inform future incident responses, and measure protocol/process effectiveness.
- **Strategic Integrations:** integrates with key services to deliver notifications and communications to save precious time in an emergency.
  - Intercom systems - delivering audio announcements for campus-wide protection.
  - Data Network - enables screen takeover notifications.
  - National 911 Providers - routes notifications directly to emergency responders.
- **Visitor Management Check-in Application**
- **Visitor Management Integration with PowerSchool:** CENTEGIX is an approved PowerSchool ISV partner with access to all PowerSchool API integration tools. API for OneRoster compliant SIS as well as ClassLink.



# Methodology

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CENTEGIX has a defined methodology for successfully implementing the Safety Platform for your district. CENTEGIX's approach balances pace with control through a process that delivers value through collaboration and engagement. Each implementation has six stages.



Within each of these stages are the activities and deliverables utilized to properly plan, document, execute, and test the project work. Each stage has a specific objective, activities to be completed, key deliverables, and exit criteria.

## CENTEGIX ONBOARDING SPECIALIST (OBS)

We will assign a CENTEGIX Onboarding Specialist (OBS) to be your main point of contact throughout the implementation process. Your OBS will guide you through each of the Phases—planning, collecting data, leading training sessions, conducting working sessions, gathering installation logistics, discussing configuration and testing best practices, monitoring progress, and communicating with stakeholders along the way.

### PLANNING

We will understand your requirements, collect data, and prepare for the upcoming equipment installation. CENTEGIX kicks off the project by aligning on the established Statement of Work (SOW).

### INSTALLATION & CONFIGURATION

We will install Safety Platform equipment at every site in the Order Acknowledgement unless otherwise noted with a change order. After installation is configuration; this phase includes User Management, Alert Types, Responder Groups, Responder Permissions, Desktop App Deployment, and Internal/External IP Settings for Desktop Takeover. The training consists of virtual admin training.

### TESTING & TRAINING

We will test to ensure the system is fully functional based on the approved requirements and expectations. Training follows testing and consists of onsite or virtual responder training.

### USER TRAINING/GO-LIVE

The objective of the use training/go-live stage is to ensure all staff are equipped with the knowledge and practice of pressing their CrisisAlert badge in the event of an emergency. Training is also available for administering and using the Visitor Management system.



# Methodology

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## PROJECT CLOSEOUT

After the project activities have been completed, we will transition you to our Customer Success Team where an Account Manager will ensure that you are getting the greatest value from the Safety Platform.

## ONGOING SUPPORT

Once live, ongoing support is provided via the CENTEGIX Command Center and Support Desk which includes:

- Software/Firmware Upgrades
- Analytics
- 24/7 Proactive Device Monitoring and Notification
- Remote Access Support
- Technical Email Support
- Remote Webinar Training
- Support Library (Recorded Webinars, How To Videos, Digital Training Manual)
- Ongoing Account Review

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It's a game changer. You know the exact location and you know who, so there's no trying to figure out, grabbing walkies, who initiated the alert, who did what.

**You just go.**





*Johnson Joseph, Assistant Principal  
Duval County Public Schools*

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# Platform Maintenance

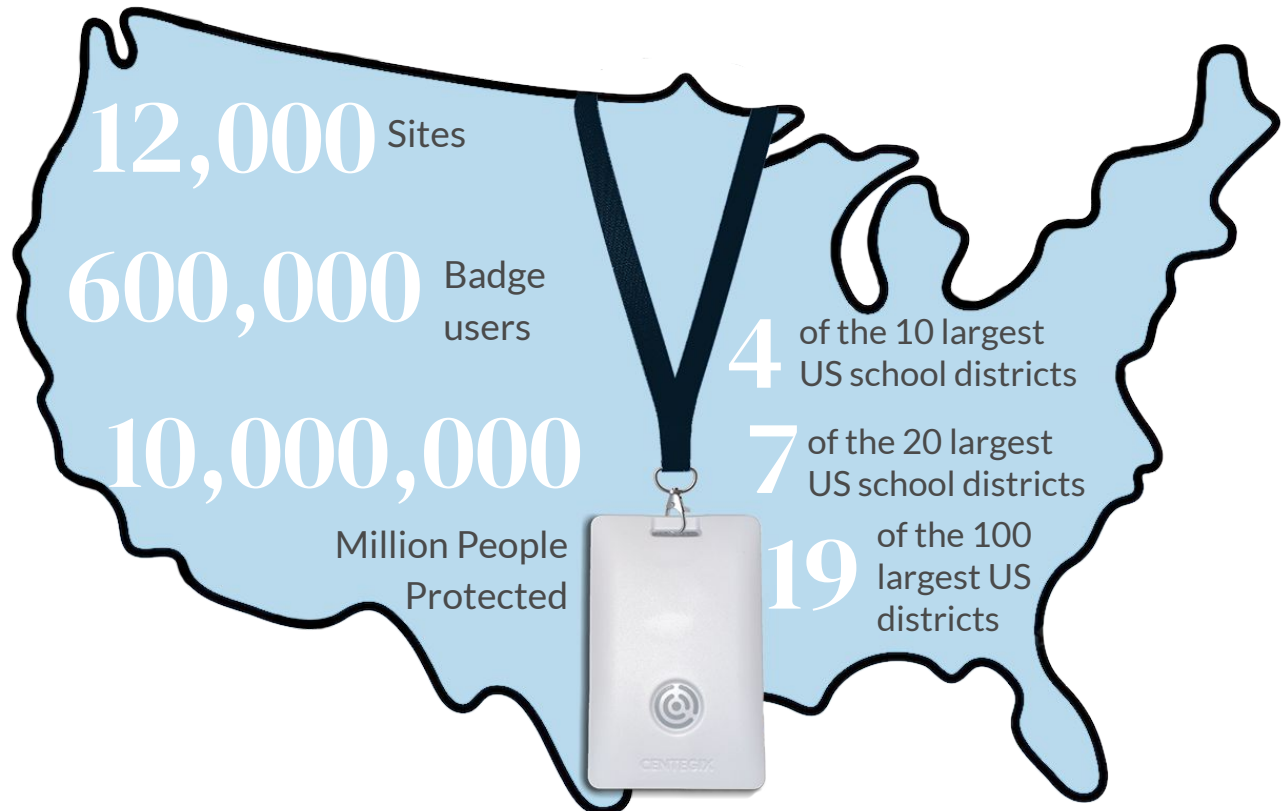
Ongoing maintenance of both the software and hardware components of the Safety Platform is essential. Your maintenance agreement includes the following services:

	<p>Safety Platform Cloud Platform provides access to configure, activate, and manage users and alerts.</p>
	<p>Proactive service management software and notifications including automated 24/7 trouble ticketing and ticketing interfaces.</p> <ul style="list-style-type: none"> <li>• The CENTEGIX Command Center will proactively identify sites requiring IoT device updates and communicate those to the customer.</li> <li>• CENTEGIX will work with the customer to identify onsite personnel that can replace an IoT device or battery or a field service partner to complete.</li> </ul>
	<p>Feature enhancement and routine version updates for all components on a monthly or quarterly basis including</p> <ul style="list-style-type: none"> <li>• Device software and firmware including strobe, beacon, hub, solar, and gateway devices.</li> <li>• Analytics and reporting software including an alert dashboard and export capabilities.</li> <li>• Mobile and desktop software for iOS and Android Software, as well as MSI/DMG files.</li> <li>• Responder software and interface available for web and alert software.</li> </ul>
	<p>An annual detailed evaluation of each site to evaluate device health, network coverage, and battery life.</p> <ul style="list-style-type: none"> <li>• This review typically occurs in the summer months.</li> <li>• CENTEGIX and your partner (if applicable) will review the site evaluation with you, which includes details of the tune-up to be done, such as replacing devices with repeat issues or batteries with less than 6 months remaining.</li> </ul>



# Conclusion

CENTEGIX Safety Platform is the most effective and comprehensive public safety solution available. Emergencies will happen. When every second matters CENTEGIX CrisisAlert is a practical, accessible, and easy-to-use incident response system that is always available. Paired with our Safety Blueprint mapping software, Visitor Management, and Reunification, you have a foundation to connect and extend your layers of safety and security solutions.



## TERMS & CONDITIONS

CENTEGIX standard terms and conditions, including the software end-user licensing agreement (EULA), are incorporated by reference and can be found at <https://www.centegix.com/legal-tc3/>