CENTEGIX®

2025 School Safety Trends

TOGETHER, TRAINING AND TECHNOLOGY SAVE LIVES

June 2025

Executive Summary

This report offers our latest, comprehensive analysis of school safety gathered from the CENTEGIX Safety Platform™ usage data for the 2024-2025 school year and insights from the hundreds of school safety and district administration leaders we've connected with over the last 12 months. **Here are our CENTEGIX 2025 School Safety Trends at a glance:**

1 — ### The Prioritization—and Payoff—of Data-Informed Decision Making

School leaders and legislators are prioritizing access to actionable data to guide safety investments, monitor and guide improvement efforts, and meet compliance requirements. From informing decisions like resource allocation to demonstrating drill engagement and system use, data provides the foundation for transparency and accountability. The ability to collect, interpret, and share safety data is becoming essential for both district operations and legislative alignment.

2 — ### The Benefits of Creating a Culture of Safety

Safety is no longer seen as an isolated initiative; it is integral to fostering a positive school climate and gaining community trust. District leaders increasingly use safety efforts to demonstrate school improvement and engage stakeholders—from school boards to families. The most effective safety solutions are those that support this broader vision, helping all roles in the school community achieve their goals and operate with greater efficiency and peace of mind.

3 — ### The Necessity of Interoperability in Safety Technology

Modern school safety platforms must function as part of a larger ecosystem, working seamlessly with public safety systems, dispatch centers, and other technology investments. Leaders expect solutions that enhance the utility of existing tools rather than replace them. The emphasis is on creating a unified emergency response environment where every component—from alerts to infrastructure—works together to accelerate and streamline critical response.

4 — ### Wearables Are the Standard in Emergency Response

Educators and decision-makers increasingly demand intuitive, reliable tools that enable rapid communication in emergencies. Wearable alert devices have emerged as the preferred standard, offering ease of use, reliability, and broad adoption. Key differentiators include not requiring daily charging and continuous system monitoring—elements that directly address the shortcomings of other solutions. This shift is reinforced by new versions of Alyssa's Law, which highlight the critical role of wearables in compliant emergency protocols.

5 — ### On-Site Notifications Must Reach Everyone in an Emergency

During an emergency, it's critical to notify every individual on campus—regardless of location or ability—and that's why you need multiple types of visual notifications to reach everyone. Liberally and strategically placed throughout a school, strobes are a critical visual alert that cuts through noise and visibility barriers to deliver universal awareness. Whether you're walking through a noisy hallway or are in a bathroom in a remote area, flashing strobes make sure no one misses a critical emergency alert. Their compatibility with color-coded protocols make them indispensable across all types of emergencies. For safety leaders, strobes are no longer optional—they are a foundational element of any effective and inclusive emergency alert system.

6 — ### Mapping Is Critical for Emergency Response

Digital maps have become essential for emergency preparedness. However, mapping alone is not enough—its true impact lies in how well it integrates with emergency response systems and emergency dispatch workflows. Legislators and school leaders alike recognize that integrated mapping reduces emergency response time and enhances situational awareness, making it a crucial component of any comprehensive safety strategy.

How Protocols, People, and Technology Work Together for Rapid Emergency Response

While emergencies are unpredictable, a well-prepared combination of comprehensive training, empowered people, and effective tools can significantly mitigate their impact and improve outcomes.

Training serves as the foundational element, equipping school staff with the necessary knowledge and confidence to act quickly and appropriately during emergencies. **From a recent study included in the Journal of School Violence**[1] that assessed lockdown drills and their efficacy in real-world events, it was found that lockdown drills and training led to significant improvements in skill mastery over multiple years. Additionally, the **Partner Alliance for Safer Schools**[2] recommends "school employees in school-based emergencies are the very first responders and should be provided with basic training in first aid protocols, including CPR and the use of automatic external defibrillators at a minimum." Regular drills, scenario-based exercises, collaboration with all stakeholders, and continuous education on emergency protocols support staff members in staying familiar with procedures and responding effectively under pressure. This proactive approach not only enhances individual preparedness but also fosters a culture of safety and vigilance throughout the school community.

CENTEGIX Technology Protects:

15M+
People protected

265K+
Alerts delivered this school year*

15K+
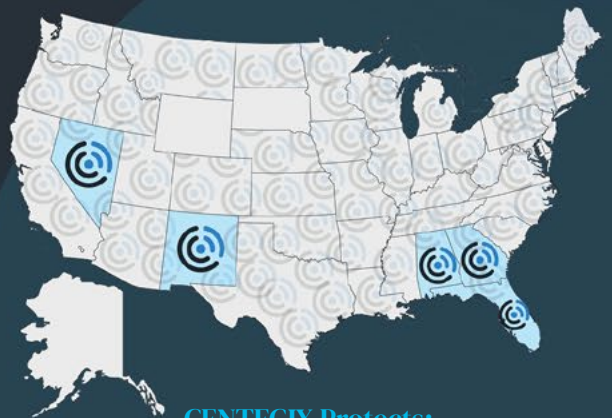*Locations covered*

47
Number of states

4 *of the* **10** *largest U.S. school districts*

71 *of the* **250** *largest U.S. school districts*

CENTEGIX Protects:

90%+ of Georgia public K-12
77%+ of Nevada public K-12
50%+ of Florida public K-12
25%+ of Alabama public K-12
20%+ of New Mexico public K-12

City and county response teams understand that emergency preparedness makes all the difference in a crisis. They face these crises regularly and have the knowledge to attest to how proactive planning can mitigate harm. Former Phoenix Chief of Police Jeri Williams is among those in law enforcement who have seen the impact of good emergency preparedness.

[Williams suggests regular, thorough training with local emergency personnel](#)[3] to confirm procedures and systems are all up to date and recommends including them in developing your training program and response protocols. **"The irony of being prepared is, in our minds, we think we know what we're going to do and how we're going to react," Chief Williams says. "It's not until the moment happens that you really get to test either your reps—meaning the number of times you've been through practice—or you find the gaps."**

> *"To create safer schools, the entire community needs to work together to forge a culture of safety"*

Jeri Williams,
Former Phoenix Chief of Police

> **We call it a force multiplier: putting this technology in the hands of more than 25,000 employees gives me 25,000 sets of eyes to help keep the campus safe.**
>
> **Chief John Newman**
> **Director of Safety and Security, Hillsborough County Public Schools, FL**

School Safety Trends in 2025

Trend 1 | The Prioritization—and Payoff—of Data-Informed Decision Making

In school safety, decisions can't be driven by instinct alone. Leaders need evidence—concrete, real-time insights that show what's happening on their campuses and how their interventions are working. That's why data-informed decision-making is rapidly becoming one of the most powerful tools a school district can employ. It transforms safety from a reactive endeavor into a responsive, forward-thinking strategy—and the payoff is substantial.

Superintendents across the country are leading this shift. **Dr. Michael Triplett of the Normandy Schools Collaborative in Missouri is a clear example of how data is not just collected but actively used to drive change. Three years ago, the district faced over 3,000 out-of-school suspensions. Last year, that number dropped to 1,400. Since implementing CENTEGIX, suspensions have decreased to just 261—a staggering 81% reduction. That's not just a data point—it's a culture shift.** Dr. Triplett credits the district's ability to de-escalate situations early, thanks to insights from the Safety Platform's alert data. These analytics inform their weekly disciplinary and attendance meetings, guide decisions in real time, and shape professional development in areas like classroom management. His team no longer waits for incidents to occur—they adjust staffing in hallways, refine protocols, and train strategically, *all based on data*.

This responsiveness doesn't go unnoticed. Families and communities are reassured when schools can show not only that they are safer, but how they are becoming safer— month by month, alert by alert. By publishing reports to their community, Normandy Schools demonstrates transparency and trust, showing how alert patterns inform response planning. And for staff, this data-backed approach builds confidence: when they press a button, they know support is coming.

> **Since implementing CENTEGIX, suspensions have decreased to just 261—a staggering 81% reduction. That's not just a data point— it's a culture shift.**
>
> **Dr. Michael Triplett, Superintendent**
> **Normandy Schools Collaborative in Missouri**

Other leaders are echoing this strategy. In districts like **Olathe (KS)**[4] and **Meade County (KY)**[5], safety data is being used to support everything from staffing plans to individualized education programs (IEPs). For students with special education needs, real-time data on incidents and response times enables districts to fine-tune behavioral interventions and help students to receive timely, appropriate support. In effect, **schools are doing more with less—**maximizing every minute and every resource through targeted, data-informed decisions.

This approach isn't just critical at the district level—it's influencing policy, too. Legislators are increasingly requesting verifiable data on safety systems: how often panic buttons are pressed, how drills are conducted, which schools are actively training. The ability to generate these insights is a game changer for policymakers—as is the integration of panic buttons and critical incident

mapping for emergency response. CENTEGIX is uniquely positioned to provide this kind of detail. In states implementing mandates like Alyssa's Law, where school safety technology is being adopted at scale, decision-makers are asking not only what solutions are being used, but *how well* they're being used. With usage data in hand, school districts can demonstrate compliance, readiness, and most importantly, impact.

The ability to record and share this data sets the CENTEGIX Safety Platform apart. It proves that investments are working, informs continuous improvement, and demonstrates that safety needs more than a checklist—it needs a strategy. For education leaders and legislators alike, that's the kind of accountability that builds trust, drives funding, and keeps schools safe.

Trend ② | The Benefits of Creating a Culture of Safety

Creating a culture of safety in K-12 schools delivers far-reaching benefits that extend well beyond the immediate goal of emergency response. For today's educational leaders, safety is an operational pillar that impacts school climate, student achievement, community trust, and institutional credibility. Schools are dynamic ecosystems, and safety initiatives must reflect the complexity of school operations and the need for cultural alignment. When safety is embedded into a school's daily routine—reinforced through policy, training, and technology—it becomes part of the fabric of the learning environment. Leaders who successfully cultivate this culture understand that safety and school improvement are deeply interconnected.

Superintendents are increasingly framing safety as a strategic priority, not only for crisis prevention and response but as a means of enhancing school culture and building community confidence. Many districts now use safety solutions like the CENTEGIX Safety Platform to inform school boards and parent communities, regularly sharing data that demonstrates preparedness and responsiveness. This transparency builds trust, fosters accountability, and shifts the perception of safety from a reactive protocol to a proactive system of care. Some school leaders are hosting periodic community updates to showcase safety technology in action, reinforcing the message that their schools are equipped, empowered, and ready.

CENTEGIX stands apart by enabling leaders to position safety as part of their strategic plan. The CENTEGIX Safety Platform with CrisisAlert™ wearable panic button technology is more than just a tool

VOICE OF THE USER

"As a behavioral special education teacher, it is a comfort when you need assistance with a student, you have [the] immediate help needed to de-escalate a situation. For all teachers working with students, the response time is much better having our CENTEGIX badges."

Bob Davis, Special Ed. Teacher, Meade County High School, KY

for emergency response—it supports every stakeholder, from teachers to administrators to school resource officers, in doing their jobs more confidently and efficiently. Educators can focus on instruction, knowing they are supported in a crisis. Administrators can analyze response data, identify gaps in coverage, and continuously improve their protocols. **District leaders can validate their investment in safety through measurable impact, such as reducing emergency response times from six minutes to under ninety seconds**, as Superintendent Triplett's Normandy Schools Collective has done[6].

> ❝
> It was important to engage everyone, to let everyone know, we are empowering you to be a part of the safety and security at the school district. It's no longer just the Department of Security's responsibility; it's not just my responsibility; it is our responsibility for the safety and security of everyone.
>
> Dr. Tahira DuPree Chase, Superintendent of Schools, Westbury Union Free School District

This shift toward a proactive safety culture is evident in policies that empower individuals to act—what Superintendent Gulley of Jay School Corp. in Indiana describes as "see something, say something, DO something."[7] When safety becomes actionable, staff and students alike feel a sense of ownership and responsibility. Leaders like Frenship ISD's Asst. Superintendent Richard Dean[8] have seen firsthand how immediate response capabilities transform staff confidence—**"The teachers love the response time that they get. Instead of trying to remember to call this person or that person, they push the button, and people show up."** These stories are not just proof points—they are illustrations of how technology and training come together to save lives and foster a positive school climate.

In this framework, CENTEGIX solutions evolve from safety tools into foundational supports for systemic change. They help school leaders drive operational excellence, strengthen relationships with families, and build safer, more responsive school environments.

Trend ③ | The Necessity of Interoperability in Safety Technology

> ❝
> *"I love the simplicity of the CENTEGIX safety solution. I love the fact that it empowers everyone to be on duty. We have a saying on our team that we're all on duty when it comes to safety. This actually lives that message out."*
>
> Mark Martin, Superintendent, Meade County School District, KY

Interoperability is no longer a "nice to have" in school safety; it's a necessity. Schools today rely on a range of safety technologies, such as access control systems, surveillance cameras, and mass communication solutions. Each one plays a role, but their full potential is only realized when they work together. In the high-stakes moments of an emergency, disconnected systems can slow response and create confusion. A truly effective school safety platform serves as the foundation where integrations extend the reach of individual technologies to form a coordinated ecosystem.

That's where the CENTEGIX Safety Platform comes in—not as a replacement, but as the "AND." Our platform doesn't ask districts to start from scratch. Instead, we enhance the investments schools have already made by enabling them to

function together as part of a larger, unified system, integrating with nearly 100 other safety solutions in our Platform Partners Program, across video, access control, digital mapping, mass notification systems, and more. Native mapping, real-time alerting, and compatibility with PSAPs, 911 call centers, law enforcement, and first responder software enable the CENTEGIX Safety Platform to form the connective tissue of a school's safety infrastructure. The result is a comprehensive solution that brings everyday incidents and extreme emergencies into a common operational picture.

This kind of interoperability matters deeply to both safety leaders and decision-makers. Legislators are increasingly focused on policies that promote faster, more coordinated emergency response, while technology leaders want solutions that are scalable, compatible, and future-ready. They expect the technology they implement to integrate easily with other systems—and they see value in platforms that can adapt to their existing environment rather than disrupt it. When every system communicates effectively, response becomes faster and more accurate while leaders get more value from their existing safety investments.

CENTEGIX is committed to building partnerships that enable this level of coordination. The Safety Platform is designed to integrate with a wide range of existing infrastructure and third-party solutions, reflecting the reality that no two districts are exactly alike. Interoperability isn't just about checking boxes—it's about creating a truly responsive safety environment. And in that environment, every second saved, every system connected, and every action aligned can make a life-saving difference.

Trend 4 | Wearables Are the Standard in Emergency Response

In a nationwide school safety survey[9], we found that safety is top-of-mind among K-12 educators and administrators. **In fact, one third of respondents report that they think about their safety *every day*,** and most respondents—nearly 80%—regularly think of their physical safety at work. Yet only 33% of respondents feel their school or district highly prioritizes safety. That gap between concern and confidence is precisely what's driving a shift in how schools approach emergency response—and why wearables have become the new standard.

"Our local school district chose CrisisAlert to protect its staff and students and we appreciate the implementation with CENTEGIX. Alert data comes to us through our existing inbound process and does not require any additional software in our PSAP, which makes it easy to implement the solution for our staff."
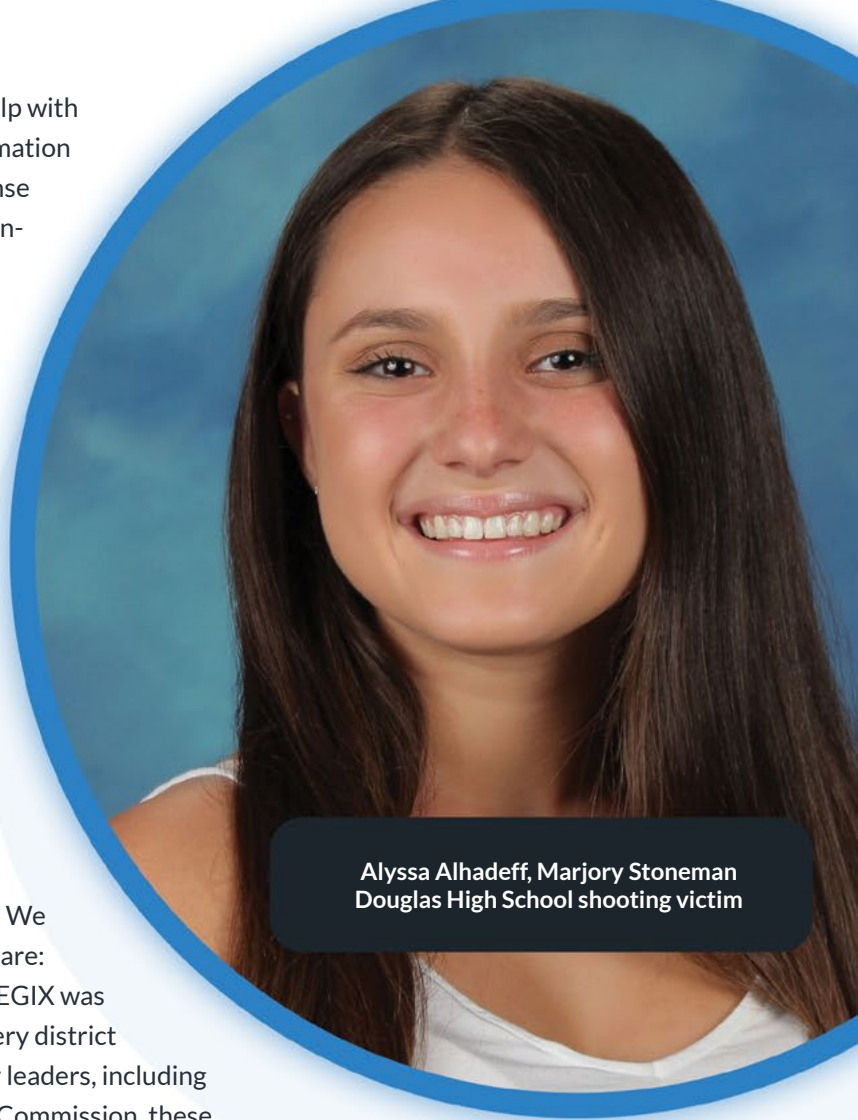
Christina Mortimer, Director of Communications, Flagler County Sheriff's Office, FL

District leaders are responding by prioritizing tools that empower staff with immediate, reliable, and simple ways to get help. Wearable panic buttons—like CENTEGIX's CrisisAlert—are leading the way. **"It's really been a game-changer for us,"** said Brent Yeager, Superintendent of Olathe Public Schools in Kansas. After a 2022 shooting, the district replaced its slower walkie-talkie system with

CENTEGIX CrisisAlert badges, enabling staff to summon help with location-specific precision in seconds. This type of transformation is becoming common as more schools recognize that response time is everything—and that simplicity and reliability are non-negotiables.

Lawmakers are taking notice. Alyssa's Law, which requires schools to have silent panic alert systems that connect directly to law enforcement, has been adopted in ten states to date: Florida, Georgia, New Jersey, New York, Oklahoma, Oregon, Tennessee, Texas, Utah, and Washington. Many of these laws—and newly proposed or passed versions in Mississippi, Kentucky, and Utah—explicitly require the alert systems to be wearable. Legislators across more than 20 additional states, as well as Congress, have introduced similar laws, further cementing wearable panic alert technology as a key element of modern school safety planning.

This movement toward wearables didn't happen overnight—and it didn't happen without CENTEGIX. We invented this category in K-12 and continue to lead it today. We recognized early on that safety must meet staff where they are: in the hallways, on the playground, in the parking lot. CENTEGIX was the first to put a panic button on a badge and a badge on every district employee. Informed by feedback from educators and safety leaders, including insights from the Marjory Stoneman Douglas Public Safety Commission, these voices highlighted what many school safety technologies had overlooked: that a classroom-based or mobile phone app-based solution often fails in real-life emergencies when seconds matter and mobility is essential. Districts need a solution that is easily accessible and actually used in an emergency—and **mobile phone app-based solutions simply don't get used**[10].

Alyssa Alhadeff, Marjory Stoneman Douglas High School shooting victim

"Our District is adding a layer of safety with the CENTEGIX CrisisAlert wearable badge for Alyssa's Law, gaining the on-site notifications—strobes, computer screen takeovers, intercom announcements—that initiate our emergency protocols and direct everyone on campus to follow their safety training."

Howard Hepburn, Superintendent, Broward County Public Schools, FL

Because CrisisAlert was designed as a wearable from the start, every component of the CENTEGIX Safety Platform is built to support it, no retrofitting required. The Safety Platform compresses response time, delivers precise location accuracy, and is engineered to work without relying on Wi-Fi or cellular networks. It operates on its own private networks for unmatched reliability, and it's designed with school infrastructure and staff behavior in mind. Our strobes and audio-visual notifications are placed across campus so everyone—no matter where they are—knows immediately when an incident occurs. Unlike other systems that rely solely on intercoms or apps, CrisisAlert layers critical notifications to reach everyone, everywhere.

This is not a generic "panic button"—it's a purpose-built, battle-tested safety platform. Our wearable panic buttons don't need daily, weekly, or even monthly charging; they last over a year on a single battery. That's one less burden on principals and IT staff. And we don't just drop off the hardware. We implement, provide on-site training, monitor all devices on the platform, and provide dedicated support from day one. That's why school leaders trust us to partner with them every step of the way.

Perhaps most powerfully, we have the data to back up our impact. **No other provider in this space offers years of usage data to show not just that the technology is available, but that it's being used—successfully, frequently, and in the moments that matter most.** Schools use our alert data weekly to guide staffing, evaluate de-escalation tactics, and plan professional development. State leaders use our reports to assess readiness and policy impact. And we use it to continuously improve the experience for our customers—because we believe wearable safety technology should evolve with the needs of the people who depend on it.

Trend ⑤ | On-Site Notifications Must Reach Everyone in an Emergency

In a campus-wide emergency, quickly and clearly communicating to everyone on campus is perhaps the most critical step of emergency response. Visual alerts—specifically, strobes—are indispensable for this goal in K-12 schools. While schools utilize traditional methods like intercom announcements or digital signage, these channels have limitations in coverage and accessibility. Intercom systems can fail to reach individuals in loud environments such as gymnasiums, cafeterias, or music rooms. Likewise, digital messages are typically displayed only in classrooms or on select screens, leaving hallways, restrooms, and common areas potentially devoid of urgent notifications. Strobes are the only notification you can count on. They immediately alert everyone that an emergency is happening.

CENTEGIX has purpose-built its Safety Platform to overcome the shortcomings of conventional notification systems. The platform's strobe lights are wireless—meaning no expensive construction, and no risk of failure if power is lost. Battery-powered, the Safety Platform strobes continue to operate during weather-related power outages and other infrastructure failures, delivering uninterrupted visual alerts. They use color-coded illumination that corresponds to district-specific emergency protocols, so every flash provides clear, actionable guidance. Whether it's a lockdown, evacuation, or severe weather event, the strobes serve as an unmissable signal, activating rapid response and helping to guide behavior in real time. This mirrors the rationale **behind fire code requirements mandating strobe lights in every classroom—visual alerts save lives because they reach everyone**[11].

CENTEGIX strobes are not a bolt-on accessory—they are a foundational part of the Safety Platform. Fully integrated into the system's ecosystem, they are included with every deployment and backed by CENTEGIX's Hardware-as-a-Service model. This means schools incur no hidden costs for installation,

upgrades, or maintenance. In short, CENTEGIX has removed every barrier to widespread strobe deployment, making it easier for schools to meet best practices in emergency response without technical or financial hurdles.

Ultimately, the value of strobes lies in their ability to make emergency alerts universal—seen, not just heard—and visible throughout your buildings. When paired with protocols and regular training, and as part of a layered, integrated system like the CENTEGIX Safety Platform, strobes become more than a light—they become a lifeline.

Trend ⑥ | Mapping Is Critical for Emergency Response

In the face of emergencies, whether a medical crisis, natural disaster, or security threat, the speed and clarity of communication between institutions and first responders are paramount. A well-coordinated response can mean the difference between a controlled situation and a catastrophic one.

In fact, more and more states are starting to recognize that reducing the response time of first responders and providing accurate situation intelligence during an emergency enables police to mitigate the threat more quickly, therefore ending the incident, reducing the number of possible casualties, and allowing vital medical attention to be focused on assisting victims. Critical incident mapping technology answers the following questions: Where is the problem? Who is involved? What safety resources are available?

"In law enforcement," said Jeri Williams, Former Phoenix Chief of Police, **"we need to know what tools and equipment to deploy when we arrive at an emergency."** Chief Williams says that by leveraging critical incident mapping technology, schools can provide a thorough and accurate understanding of an incident so that first responders can be best prepared to contain it.

Legislation mandating digital critical incident mapping in schools and providing funding for mapping technology has been introduced or passed in more than 21 states, including Alabama, Connecticut, Delaware, Florida, Georgia, Illinois, Indiana, Iowa, Kentucky, Maryland, Michigan, Minnesota, Nebraska, New Jersey, Oklahoma, Texas, Utah, Virginia, Washington, West Virginia, and Wisconsin.

CENTEGIX Safety Blueprint™ Interface

"A student started to have a severe seizure during lunch. Once I was alerted by another student, I was able to press the button 3 times while on my way to assist the student. It was beneficial to know that while my peers were also alerting admin for help, I knew that others were on their way. I was able to better focus on the student at that time. After the situation had been handled, I inquired with the SRO about what alerted admin for help; I was told the CENTEGIX badge had alerted him first, he knew exactly where I was, and was already en route when my peer called for help on the walkie talkie. Admin and others responded quickly and prepared."

High school teacher, GA

"It is a lot easier than pressing the intercom button and can be pressed in the middle of the hall while dealing with students instead of running into my room to press the intercom."
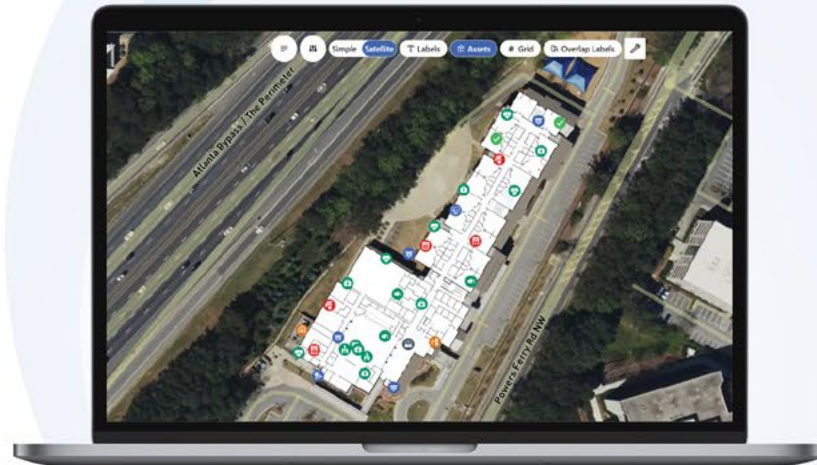
High school teacher, GA

According to **Governor Phil Murphy**[12] of New Jersey—a state that has passed Alyssa's Law—"We have seen, time and time again, public mass shootings taking place across our country. Providing our law enforcement and first responders with the critical incident mapping data will aid them in their efforts in case of an emergency at a school." The detailed information on a school's digital incident maps helps reduce response times in major incidents and everyday emergencies. "**If it's not integrated with a crisis response system that can be pushed electronically to the dispatch center and police, then it's probably not going to mean anything to them in the first minutes,**" said **Jeremy Gulley**[13], Superintendent of Jay School Corporation in Indiana and CENTEGIX Customer since 2022, about critical incident mapping.

As schools look at different solutions to comply with these new and upcoming legislative requirements[14], leaders should keep in mind these integral components of effective critical incident mapping solutions:

- **Districts should *own* their mapping data**
- **Can be updated at any time**
- **Ability to share map details and layers directly to 911**
- **Can be shared internally across functional teams**

Creating an environment where staff and students alike feel safe, one where help is just moments away, should be a top priority for every leader. With the CENTEGIX Safety Platform, they can do exactly that.

CENTEGIX Safety Blueprint™ Interface

"*The system has a very sophisticated mapping feature that allows responders to see exactly which room or hallway the emergency is coming from and from whom. In the event of a real active shooter, we could share this information with outside police agencies who may be coming to aid us.*"

Paul Cordova, Police Chief, Aldine ISD, TX[15]

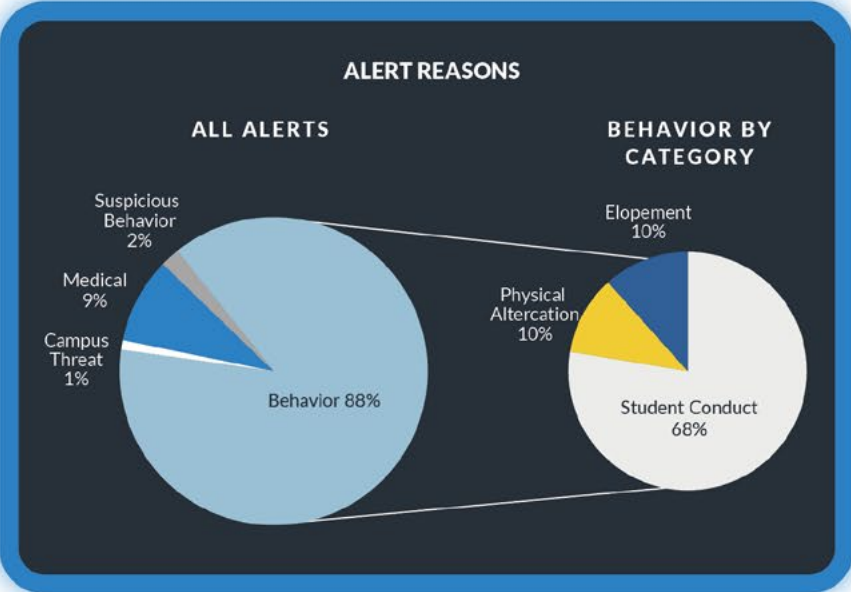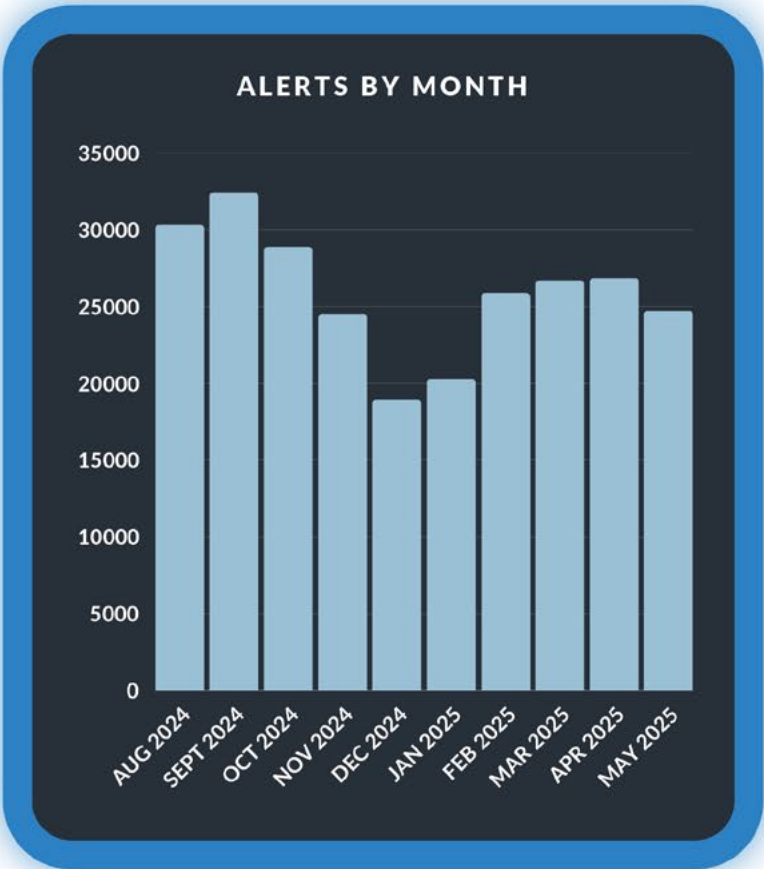# CENTEGIX Safety Platform Data in the 2024-2025 School Year

CrisisAlert Solution Used to Initiate 265,000+ Alerts

The CrisisAlert solution has directly delivered over 265,000 alerts in the 2024-2025* school year.

Staff alerts, used for everyday emergencies such as medical and behavior incidents, represent the majority of all alerts initiated for safety incidents in the 2024-2025 school year—99% in fact—a trend we've seen since Fall 2020. As in previous terms, campus-wide emergencies such as shelters-in-place and lockdowns continue to represent a very small percentage of CrisisAlert usage—only about 1%.

CrisisAlert customers can access their district's data easily through the CrisisAlert Dashboard. The CrisisAlert Dashboard provides administrators with actionable data on a school- and district-wide basis to understand and identify ways to best support their schools, such as decisions regarding resource allocation or classroom management.

The ability to access this data easily and efficiently encourages efforts to improve school culture and climate, supporting student well-being and achievement and teacher recruitment and retention initiatives.

ALERTS BY MONTH

ALERT REASONS

ALL ALERTS

BEHAVIOR BY CATEGORY

Behavior Incidents Account for 88% of Alerts

After an alert has been responded to, school administrators indicate a "close reason" that provides data about the safety incidents in their schools.
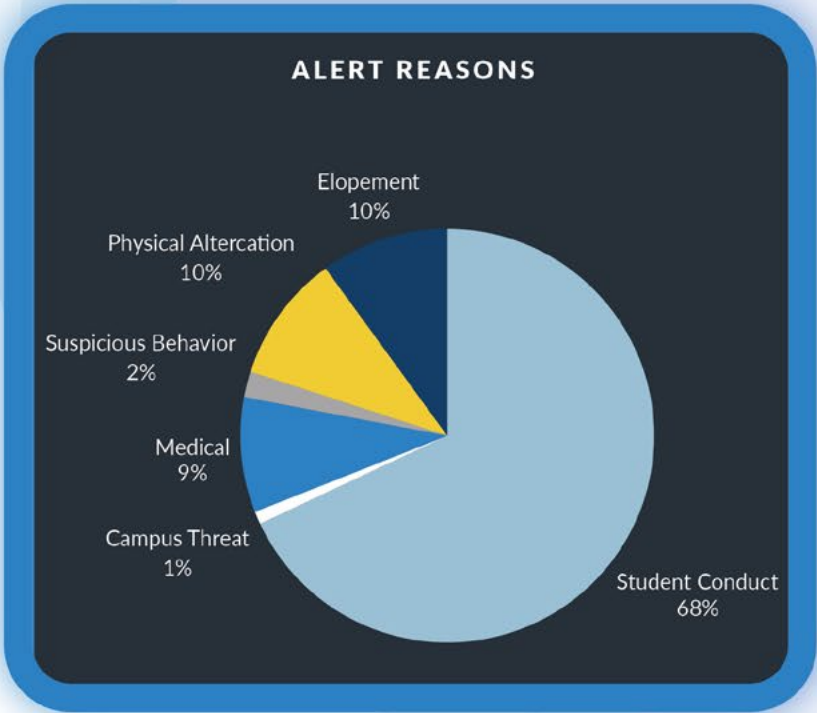
In the 2024-2025 school year, elopement accounted for 11% of all behavior incidents and 10% of overall safety incidents, similar to what we saw last year. This school year, physical altercations accounted for nearly 11% of all behavior incidents and 10% of overall safety incidents.

Last year, the behavior categories (student conduct, elopement, and physical altercation) combined represented 88% of all alerts. The 2024-2025 school year saw the trend stay high with behavior categories again representing 88% of incidents.

Campus-wide alerts, where an entire school is notified of an emergency, accounted for about 1% of all alerts, a trend that has been consistent since 2020.

Medical Incidents Continue to Account for Notable Percentage of Alerts

Last school year, medical incidents accounted for about 10% of alerts initiated. In the 2024-2025 school year, medical incidents made up 9% of alerts. According to CrisisAlert users surveyed, there is strong support for the use of wearable panic buttons for medical emergencies involving staff and students.

ALERT REASONS

Elopement 10%
Physical Altercation 10%
Suspicious Behavior 2%
Medical 9%
Campus Threat 1%
Student Conduct 68%

All Schools Regularly Use CrisisAlert

2024-2025 school year data shows an average number of alerts for all school types of about 1 alert per week per school.**
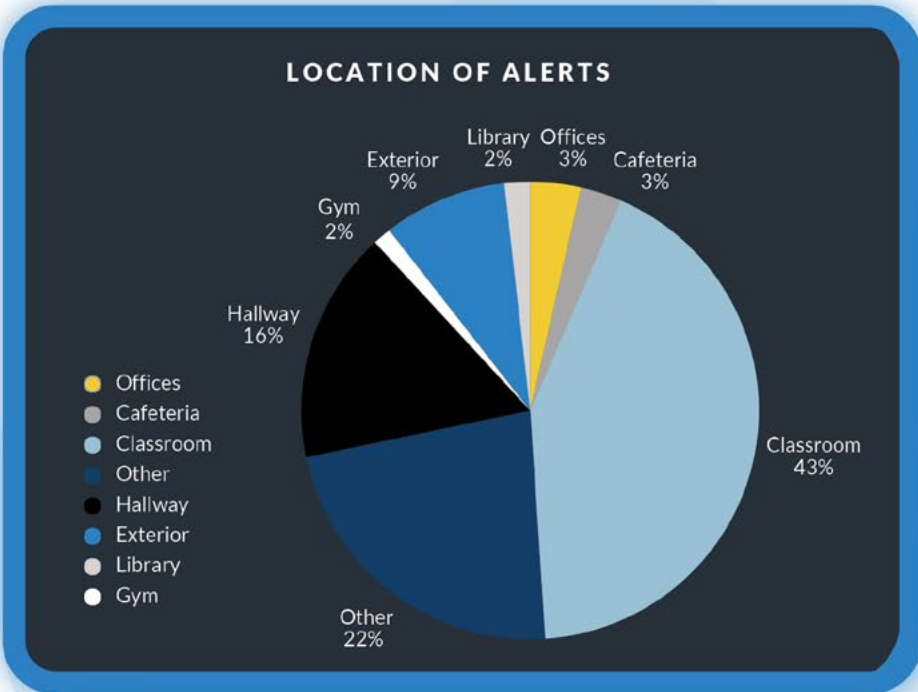
Nearly 60% of Safety Incidents Happen Outside the Classroom

This year's analysis of staff and campus-wide alerts shows that only about 43% of safety incidents happened in the classroom.

Alerts commonly come from other areas on campus, including:

- **16% Hallway**
- **9% Exterior**
- **3% Offices**
- **2% Gym**
- **3% Cafeteria**
- **2% Library**

Similar to previous semesters, this data reaffirms the importance of providing teachers and school staff with safety and security support that extends beyond the classroom walls and into other common campus locations such as playgrounds, parking lots, and hallways.

LOCATION OF ALERTS

Library 2% Offices 3% Cafeteria 3%
Exterior 9%
Gym 2%
Hallway 16%
Classroom 43%
Other 22%

Legend:
- Offices
- Cafeteria
- Classroom
- Other
- Hallway
- Exterior
- Library
- Gym

Critical Incident Mapping Benefits Schools

Emergency response systems must deliver floor- and room-level location accuracy of an alert. In the case of extreme threats to safety, the CENTEGIX Safety Platform, which includes CrisisAlert and Safety Blueprint™ working together, notifies 911 dispatch, initiates visual and audio notifications, and effectively puts a school in lockdown. The location of the person needing help is visible on the CENTEGIX Safety Blueprint map, reducing response time when help is needed. Reducing response time is the number one priority during an emergency, and the Safety Platform provides precise location information so first responders know exactly where to go.

Fully integrated with CrisisAlert, CENTEGIX Safety Blueprint provides an architecture map of all buildings and spaces, overlaid with a map of all safety and security assets such as AEDs, fire alarms, first aid kits and extinguishers, cameras, access control technology points, and over 60 other available assets. It allows administrators, staff, and emergency responders to define, customize, and disseminate critical campus information during an emergency response. The buildings and campus grounds are structured in layers to serve the unique needs and assets of facilities, security, IT, and more.

CENTEGIX Safety Blueprint™ Interface

VOICE OF THE USER

"A student refused to cooperate. Button push provided timely de-escalation through immediate support notification. It's not just one less thing to worry about, it's like 10 things and saving you from wondering if you responded correctly later."
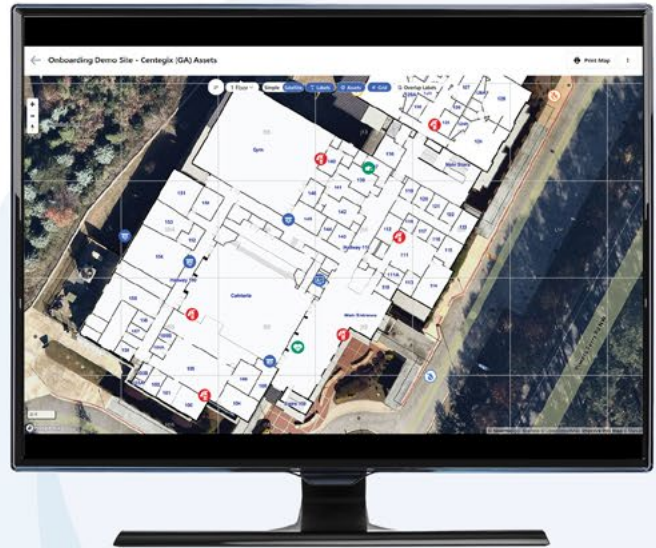
Elementary school teacher, GA

"It is a great tool for extra security and help during situations that can affect the safety of students and staff."

Elementary school teacher, GA

"It is quick and effective and easy to keep on my person."

Middle school teacher, FL

"We landed on CENTEGIX because the platform not only has the functionality but the reliability to fill some of our (safety) gaps. Cellular devices aren't the most reliable. Our phone system is networked, so it depends on Wi-Fi. Not all staff members have radios. We knew we had to have a communication platform and CENTEGIX checked all the boxes."
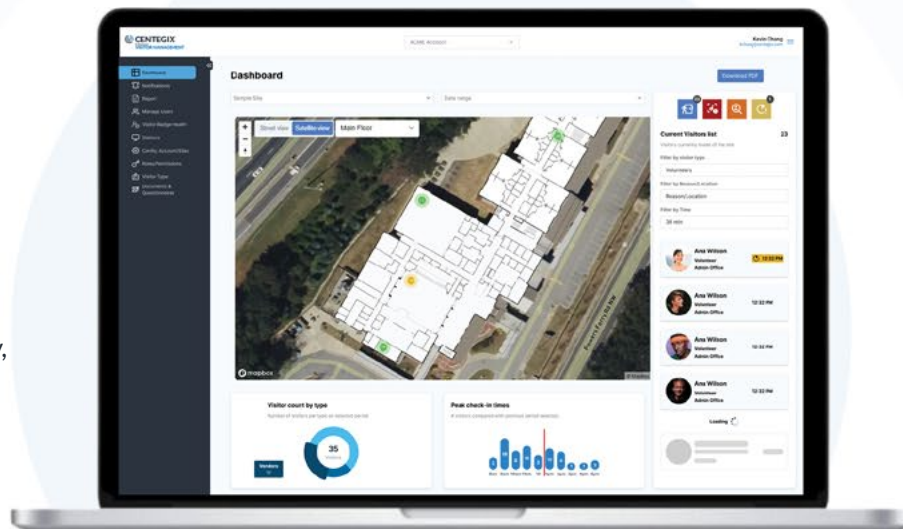
Jeff Frankowiak Ed.S., LPC, Director of Technology, Rochester Community Schools, MI

CENTEGIX Visitor Management Protects Schools

CENTEGIX Visitor Management-protected schools saw a total of 27 million transactions in 2024, including:

- **3.9 million visitor check-ins**
- **10 million student late arrival check-ins**
- **6.5 million student early releases**
- **680K volunteer transactions**
- **5 million staff para pro check-ins**
- **200K students going from building to building**

At each check-in, visitors had their information instantly and automatically compared with sex offender and proprietary databases to ensure the safety of the students, teachers, and staff. With dozens, sometimes hundreds, of visitors going in and out of schools each day, a school's visitor management system must be ready to both protect and vet each volunteer, contractor, parent, and community member who walks through the door. When implemented effectively and used consistently, a visitor management system helps administrators identify and respond to problems discreetly before they turn into a public emergency.

CETEGIX Visitor Management Dashboard

CENTEGIX recently unveiled major enhancements to its Visitor Management solution, marking a significant leap forward in how schools manage campus access and protect their communities. Now available as a standalone product or included at no additional cost for customers of the CENTEGIX Safety Platform, the updated system builds on over a decade of experience as the second-largest provider of school visitor management in the U.S.

The new solution introduces powerful upgrades designed to streamline access for visitors while giving school administrators real-time control and deeper operational insight. Visitors can now check in using their smartphones via QR codes and receive

VOICE OF THE USER

"A fight occurred outside of my classroom during class change. I was able to notify administration instantly, while tending to the students in the situation. The call button in my classroom would have been difficult to get to in a timely manner. [CrisisAlert is] very helpful in a difficult situation. Admins were able to be notified immediately."

High school teacher, GA

"A student eloped from our kindergarten classroom while I was teaching. The student was not accompanied by an adult and their location was quickly changing and unknown as soon as they were out of sight. CrisisAlert facilitates rapid notification of an issue that is not solvable by an individual staff member. It allows for resources (people) to immediately be aware of a problem and provide support to the staff or student in need."

Elementary school teacher, WA

digital credentials, reducing front office traffic and eliminating long wait times. With flexible self-service kiosk options, guests can check in from anywhere on campus—from the front office to the athletic field—enhancing both convenience and safety.

For administrators, the solution dramatically reduces workload by automating ID scans, badge printing, and visitor logging. It instantly screens visitors against the National Sex Offender Registry and customizable "No-Go" lists, and alerts appropriate staff to flagged individuals in real time. Dynamic, customizable check-in workflows and tiered role access provide unmatched configurability, while live dashboards deliver actionable insights into visitor trends, volunteer hours, and contractor presence.

CENTEGIX Visitor Management can also integrate with Student Information Systems like PowerSchool and OneRoster. This integration supports real-time syncing of attendance and visitor data, enabling accurate record-keeping and significantly reducing administrative burden. Also available is CENTEGIX's market-defining Enhanced Visitor Management feature, which uses wearable visitor badges and real-time locating technology to monitor visitor movements across campus—a feature that has already proven transformative for districts like Chattahoochee County Schools.

"With 65% of our population being transient, CENTEGIX Enhanced Visitor Management gives us peace of mind. Before, we didn't even know if visitors came to campus. Now, we can see when and where they check in, and even track their movements. That's a game-changer," said Kristie Brooks, Superintendent, Chattahoochee County Schools (GA).

As part of the Safety Platform, which includes CrisisAlert and Safety Blueprint, the upgraded Visitor Management solution reflects CENTEGIX's ongoing commitment to innovation and responsiveness to evolving school safety needs. By offering schools both flexibility and advanced functionality in one platform, CENTEGIX continues to empower safety leaders to create safer and more efficient learning environments.

> *"The idea that anybody can call a lockdown is huge. And not only that, 911 is notified immediately, and they know who activated the lockdown and where they were located...That's good knowledge, especially for law enforcement."*

Jeremy Gulley, Superintendent, Jay School Corporation, IN

> *"We didn't want to go with a system that would ask our teachers to download an app or have to fumble through a phone or have to run to a panic alert button. The CrisisAlert system is a really small device; it's wearable... and it's inconspicuous."*

Lisa Cantu, Federal Programs Director, Mercedes ISD, TX

VOICE OF THE USER

> **"A student was escalated and throwing mulch at the teacher and then began to run off from the playground in an attempt to flee the situation. Our badges are a helpful tool to keep everyone involved as safe as possible and get help as quickly as possible."**
>
> *Elementary school teacher, KY*

CENTEGIX: A Proven, Trusted Partner in Safety

CrisisAlert Protects 100% of Staff; The Badge is Easiest to Use

CENTEGIX was founded in response to concerns that traditional school safety technology didn't reflect the realities of the classroom or how people realistically can respond in moments of crisis. Conversations with school leaders indicated that school staff needed an effective solution for incident response—physical altercations are more common in hallways, teachers don't want to have an app for safety on their personal phone, tying a communication device to a classroom left half the staff unable to take action if they saw something that raised a concern—which led to the development of an effective solution built on innovative technology.

Our CrisisAlert wearable badge is preferred by staff and equips them with the fastest and easiest way to get help. CENTEGIX has distributed nearly 700,000 badges to teachers and staff, enabling full staff coverage.

With the wearable CrisisAlert badge, a staff member simply clicks the badge's button 3 times to get help for an everyday emergency ("StaffAlert") or clicks 8+ times to initiate a campus-wide alert.

Staff Feel Safer with CrisisAlert

Survey data from CrisisAlert users indicates very high satisfaction levels with the wearable CrisisAlert badge. Staff members rated their experience as follows***:

✓ Was it easy to use your CrisisAlert badge?	**99%** said 'Yes'
✓ Does having it help you feel safe and supported as a staff member?	**98%** said 'Yes'
✓ Did using the badge empower you to rapidly resolve the situation?	**96%** said 'Yes'
✓ Do you recommend CrisisAlert?	**92%** said 'Yes'

Users in the survey provided feedback that indicated that the badge is the easiest solution to get help during a crisis and that the badge contributes to their peace of mind and allows them to focus on teaching and student achievement.

Conclusion

The school safety landscape is evolving—fueled by rising expectations from staff, students, families, and policymakers. School districts are no longer looking for fragmented tools or one-time fixes. They are seeking sustainable, evidence-backed safety strategies that integrate people, protocols, and purpose-built technology. They are seeking solutions that don't just react in moments of crisis but actively shape safer, more confident learning environments every day.

Training and technology play a pivotal role in streamlining emergency responses and empowering everyone to participate. The CENTEGIX Safety Platform accomplishes this by integrating wearable panic buttons and dynamic digital mapping into a single platform that operates independently of Wi-Fi or cell service and supports interoperability with other existing safety solutions and investments. The CrisisAlert™ wearable panic buttons allow staff to discreetly and instantly signal for help, immediately informing responders of the exact location of the alert and who needs help. Simultaneously, Safety Blueprint provides first responders with detailed layouts of the school premises, including the locations of emergency assets like AEDs and fire extinguishers, thereby enhancing situational awareness and expediting response times.

When training and technology come together—lives are saved.

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Footnotes:
*Data for the 2024-2025 school year was collected from July 1, 2024, to May 31, 2025.
**For this section, data was collected from August 1, 2024, to April 30, 2025.
***User survey feedback over all time.

CENTEGIX is grateful for the opportunity to support schools and help protect the lives of students and staff in districts across the country. We are dedicated to our mission of innovating safety solutions to empower and protect people (every day).

CENTEGIX® is the industry leader in wearable safety technology for all types of workplaces. Our CrisisAlert™ solution is unique because it delivers precise indoor and outdoor alert location, immediate audio and visual incident notifications, simple activation via a wearable badge, and 100% full campus coverage. CrisisAlert, our mapping solution Safety Blueprint™, Visitor Management, and Reunification are provided via the cloud-based CENTEGIX Safety Platform™ and work together to initiate the fastest response time for emergencies, from the everyday to the extreme.

⊚ CENTEGIX®