





Staff Duress Solution Comparison Sheet



Choosing the right staff duress solution isn't just about checking a box—it's about ensuring your people can trust it when every second counts. This cheat sheet helps hospital leaders cut through the noise and focus on what matters most in your organization, from usability to coverage differences, privacy preferences, and more. Use it to gain a clear lens on what matters most when evaluating solutions to protect your workforce.

Ask About	 CENTEGIX®	Others	Why This Matters
Interoperable Safety Platform	Yes	No	While other suppliers offer pieces of a safety solution, CENTEGIX offers a robust <u>Safety Platform</u> ® including duress buttons, incident and asset mapping, and visitor management.
Discreet and Wearable	Yes	Varies	Sometimes staff members need the ability to silently notify responders that they need support, so they can remain in the space and begin de-escalation.
100% Campus Coverage via LoRaWAN	Yes	No	Emergencies can happen anywhere. Using private LoRaWAN Bluetooth networks, CrisisAlert™ users can initiate alerts campus wide, from patient rooms to stairwells and parking garages.
Incident Location Accuracy	Yes	Varies	CrisisAlert delivers precise location details to responders, who can also see all safety assets near the incident to accelerate a response.
Wi-Fi or Cellular to Initiate Alert	No	Yes	Weak Wi-Fi or cell signals, common in healthcare settings, can result in messages not being sent or received—a critical communication breakdown.
Hardwiring Required	No	Varies	Other platforms may require additional wiring, outlets, or switches. Safety Platform can be deployed quickly without hardwiring or interference with access points.

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RTLS	No	Mostly	To preserve privacy and remove adoption barriers, duress badge locations should not be continuously monitored. With CrisisAlert, locating abilities are only activated when a user presses the button on their badge.
Battery Charging Required	No	Varies	A device that must be recharged daily, weekly, or monthly is vulnerable to being powerless or charging and not accessible when needed.
Customizable Visual/Audio Cues and Integrations	Customizable	No	CENTEGIX can customize alerts to suit your needs, including desktop takeovers, intercom messages, strobe initiation, 911 integration, and more.
Experience	700K+ Badges In Use 15K+ Locations Covered 15M+ People Protected	Limited	Years have been spent implementing and training staff and responders to maximize adoption and effectiveness. Innovation based on customer feedback has led us to become the leader in wearable safety technology.
Usage	700K+ alerts delivered since inception	Data not published	98% of users say CrisisAlert helps them feel safe and supported. 100% say it's easy to use. Customer retention of 99%+.
Ongoing Support	Yes	No	We support our customers throughout the lifetime of our agreement, from platform monitoring and product support to facility trends and insight reports.

Want to continue the conversation? [Click here](#) to have one of our Healthcare Safety experts reach out to you, or contact us using the information below.