



5 Government Facility Safety Gaps



CHECKLIST

5 Government Safety Gaps That Cost You Seconds and Liability

City halls, courthouses, and administrative offices are built for public access. Staff serve people face to face, answer questions under pressure, and keep essential services moving—often while moving between counters, offices, annexes, adjacent buildings, and garages.

When an incident occurs, seconds are often lost between “something’s wrong” and “the right people know where to go.” Delays and unclear notifications increase risk and slow response.

This checklist outlines five common safety blind spots in government facilities and what a modern approach should provide to close them.

Safety Gap 1. Some Areas Still Can’t Send an Alert

What Slows Response: Staff move throughout the property, passing through stairwells and annexes, entering parking garages, and walking between buildings.

These are the places where Wi-Fi doesn’t reach, cell service drops, and radio coverage thins. In fact, common building materials can block wireless signals, which explains why stairwells, basements, and garages so often become dead zones.

In a Brennan Center for Justice survey, **43%** of state legislators and **18%** of local officeholders said they’d experienced threats or attacks in just the last three years. Many government facilities still have blind spots where staff can’t reliably request help in time.

What You Need: A platform that operates across the full footprint of your facility—indoors and outdoors—without relying on cellular or Wi-Fi infrastructure.

Reality Check: Is there anywhere in your facility where a staff member could need help but not be able to send an alert?



Safety Gap 2. Your First Line of Defense Is Bolted to the Wall or Out of Reach

What Slows Response: Fixed panic buttons only work if you're standing next to one. You usually aren't. Emergencies rarely follow scripts, but unfold in motion—in lobbies, corridors, garages, and public spaces. Phones aren't reliable either; they can be forgotten, uncharged, or without service.

Real-world incidents don't pause while someone finds the nearest button. Seconds slip by, and with them the chance to defuse, de-escalate, or deliver care at the moment it's needed most.

What You Need: A discreet, wearable device for each employee that triggers help with a simple action—no app to open, no equipment to find, and nothing to “log into” under stress.

Reality Check: Does your plan assume staff can remain calm, leave their location, and reach a wall button during a crisis?



Safety Gap 3. Responders Still Have to Find the Room

What Slows Response: An alert without precise location doesn't help anyone, especially in multi-floor buildings, shared entrances, or large complexes. Responders need to know who needs help and exactly where to go.

The FCC's “dispatchable location” requirement for 911 calls reflects this same principle: response improves when the location of the incident is specific enough to act on immediately—room, floor, or defined area.

What You Need: Precise, room-level location information tied to real-time facility maps, so the alert doesn't just notify; it guides responders to the right place fast.

Reality Check: In your last drill or real incident, how much time passed between the alert and confirming the location? Would that timeline be acceptable for a medical emergency?



Safety Gap 4. Your Floor Plans Live in a PDF

What Slows Response: Static maps become outdated the moment something changes. Even when a wall is added, a door is moved, or a safety asset is relocated, those outdated PDFs keep circulating. In a real incident, responders are handed information they can't verify, navigate, or trust, creating delay disguised as a resource.

[NFPA 1620](#) calls for plans that identify building layouts, fire systems, and utility info, and emphasizes that those plans must be current and available to responders during an incident. Static PDFs often can't meet that standard in fast-moving situations.

What You Need: A digital blueprint that reflects the current state of your buildings and integrates with emergency response and communication systems. It should also show key safety assets—like AEDs, fire extinguishers, and overdose reversal kits—so responders can act instantly and confidently.

Reality Check: If a responder opened your digital facility map right now, would it show them what's actually there?



Safety Gap 5. Visitors Walk in but Aren't Accounted For

What Slows Response: Government buildings welcome the public. That doesn't mean you should lose track of who's inside. Paper sign-in sheets and generic visitor badges offer little visibility and no real-time location—especially once someone moves past the front desk.

[The Cybersecurity and Infrastructure Security Agency \(CISA\) Interagency Security Committee](#) standards call for structured access control, visitor screening, and accountability in federal and local government buildings alike. Paper logs can't provide real-time visibility.

What You Need: A visitor management system that verifies identity, assigns access appropriately, and allows you to locate guests throughout their time in the building.

Reality Check: If something happened right now, could you name every non-employee in the building and identify where they are?





What Modern Government Safety Solutions Deliver



Full Facility Coverage:

A platform that works where your people are, not just where the signal is strong



Rapid Response:

Immediate alert notification with precise location—room, floor, or outdoor area



Visual Clarity:

Real-time digital maps that show incident location, routes, and nearby safety assets



Visitor Accountability:

ID-verified check-in and visitor locating onsite

Proven in the Field

Across 18,000+ locations, CENTEGIX has delivered more than 950,000 alerts, with 97% of users reporting that the CrisisAlert™ wearable badge helps them feel safer and more supported. These numbers reflect real moments when staff requested help—and received it.

See It in Action

Public service works best when those who deliver it can do their jobs knowing their own safety is protected. Modernizing safety is about strengthening response in the seconds that matter most, helping teams close critical blind spots and respond with more speed and clarity.

Request a Demo Today.

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